











How HOMEOWNERS/RENTERS can obtain RELIEF after a disaster

WHAT TO DO

- File with the Federal Emergency Management Agency (FEMA) and obtain your FEMA identification number.**
- Locate the nearest Disaster Recovery Center (DRC) to register for assistance or check your application status.**
- Contact your homeowners, flood and renters insurance and file a claim.**
- Report to your Parish OHSEP any structural damage with specific description of the primary residence living space or upload pictures and information to www.damage.la.gov.** Provided detailed damage description such as the amount of water in the home in inches, living space impacted, specific roof impacts, etc. (NOTE: Sheds, porches, carports, fencing, vehicles and campers DO NOT count as eligible living space.)
- Document damages prior to any repair work. Keep all receipts.**
- Report if you experience any food loss and/or need to receive food assistance.** Contact local food banks and monitor communication for the Department of Children and Family (DCFS) for eligibility for Disaster Supplement Nutrition Assistance Program (D-SNAP).
- File for Disaster Unemployment.** This applies to you if your home is not livable and you are overwhelmed because you do not have the means to get to work.
- Obtain rental assistance.** FEMA, Louisiana Housing Corporation (LHC), United States Department of Agriculture (USDA) Rural Development and Small Business Administration (SBA) may have resources if you qualify.
- Apply for an SBA loan, if needed. SBA interest rates are lower than most U.S. banks.**
- Contact local voluntary organizations.** They may be able to provide assistance.
- Notify all your financial institutions of your current situation and inform them that your payments may be delayed for the upcoming months.**
- Rely on your support system whether they are family members, co-workers or friends.** A strong support system is very important during recovery.
- Outline and assess your steps to achieve recovery** Know that long-term needs may impact financial physical and/or emotional well-being Disaster Case Management (DCM) may be available after a major disaster is declared for Federal Assistance

HOW TO DO IT

-  Apply Online at DisasterAssistance.gov, in person at the nearest DRC or call **1-800-621-3362 (FEMA)**
-  FEMA's mobile app fema.gov/mobile-app or call **1-800-621-3362** or visit DisasterAssistance.gov All DRCs are physically accessible and equipped to accommodate disaster survivors who need communication access.
-  Contact your insurance provider. Maintain documentation and pictures of damages, and know your policy information.
-  Contact your Parish Office of Homeland Security and Emergency Preparedness (OHSEP) at gohsep.la.gov/about/contact-us/parish-ohsep-contacts/ or on the [GetAGamePlan App](#)
-  Damages can be documented via pictures and/or a completed inventory of specific descriptions of damages.
-  Apply Online at dcfs.louisiana.gov or call **888-LAHELP-U**. Eligibility requirements and DSNAP locations can be virtual so check DCFS at dcfs.louisiana.gov/page/dsnap for more information
-  Apply Online at laworks.net via that HiRE (Helping Individuals Reach Employment) portal or call **1-866-783-5567**
-  Apply Online at DisasterAssistance.gov, in person at the nearest DRC, the FEMA APP or call **1- 800-621-3362 (FEMA)**
-  Apply Online at disasterloan.sba.gov or in person at the nearest DRC.



FEMA

CALL FEMA TOLL-FREE AT
1-800-621-3362

CONTACT YOUR PARISH OHSEP AT
gohsep.la.gov/about/contact-us/parish-ohsep-contacts/